



**ST. MICHAELS CARE**  
PRIVATE RESIDENTIAL & NURSING

*Make St. Michael's your home*





## WELCOME

St. Michael's has a long history of caring, having been built as a convalescent home in 1895; more than a century on and we have a fantastic reputation in the Thanet area for the first-class care we provide. We're proud to offer high-quality care in the same refurbished, extended and updated building, providing our residents with a warm and inviting space to call home.

Intertwining traditional values of care with modern practices and state-of-the-art

technology, this adaptability – coupled with our compassionate approach to improving our residents' quality of life – raises us above other care homes.

With such a caring, compassionate and consistent team providing first-rate nursing, residential and respite care, we're pleased to say that St. Michael's offers exemplary standards of care. We can't wait to meet you and show you around.

*Jacquelyne Osborn*  
Jacquelyne Osborn  
Home Manager



*'St. Michael's is very warm and friendly. The perfect place. Thank you to you all for giving my mum so much.'*

Daughter of Resident



*Enriched life,  
Exceptional living.*

Living at St. Michael's is not just about receiving the required care, but about enjoying the things in life that you have always enjoyed, and in beautiful surroundings too. By aiming for excellence in every area, we strive to make living in our home a fantastic life experience.

The costs associated with care are often a surprise for families and friends – that's why our pricing policy is transparent and all-inclusive, so there aren't any surprises around the corner and monthly budgeting is easier. Additionally, our use of agency staff is among the lowest in the industry – by keeping temporary staff to a minimum, we're able to foster an understanding between our team over time. It's impossible to do this with temporary staff and so we make every effort to ensure that our team of staff is happy and content.





## RESIDENTIAL CARE

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If you're in need of a helping hand with daily tasks, residential care here at St. Michael's offers the ideal solution in the perfect location. In our home, you're encouraged to maintain your independence as much as possible and continue living life the way that you want to, but you can do so with the peace of mind that our fantastic team is on hand to help whenever you need.

If you or a loved one could benefit from this kind of care, contact the St. Michael's team today to find out more – with the right care for your needs, wonderful surroundings and a fabulous range of activities to take part in, residential care in our home lets you keep on living life the way you want to.

## RESPIRE CARE

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If you, a friend or family member would benefit from a short stay here at St. Michael's, get in touch to discuss your requirements and find out how we can help. Whether you currently care for a loved one and you need a break, or if you're recovering from an injury or illness and need a helping hand to get back to full health, our respite care is here for you.

You're welcome to stay for as little time as you like, giving your carer the opportunity to recharge their batteries, or you can try our services on a short-term basis before making the decision to join us more permanently. Our team is here to answer any questions you may have and talk you through all that our respite care entails.

## NURSING CARE

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If you or a loved one are in need of high-quality, compassionate, person-centred nursing care that maintains dignity and respect, contact the team here at St. Michael's Care. With a wonderful team of highly-qualified and truly kind nurses, our care really is second-to-none. We select our staff for their inherent compassion and experience, as it's all about having the right attitude as well as the right skills, giving you the peace of mind that you'll be well-cared-for in our home.

Our team is here to help you or your loved one lead a fulfilling and comfortable life – please do get in touch and a member of the team will be more than happy to assess your requirements.







## BEAUTIFUL SURROUNDINGS

### *Westgate-on-Sea*

St. Michael's is only a three-minute walk from the beautiful town centre of Westgate-on-Sea, which is very popular during the summer, with visitors to its two sandy beaches at St. Mildred's Bay and West Bay. Hotels and guest houses line the seafront and the high street has a good range of local shops, cafés and a cinema.

### *Margate*

Ten minutes' drive away is bohemian and beautiful Margate, where the Old Town's historic cobbles meet cutting-edge cultural trends. This artistic enclave isn't just a greater place to shop, eat and drink. It also signals Margate's reinvention as the engine driving the new, creative Kent. And all that regeneration equals delights just waiting to be enjoyed. From the acclaimed Turner Contemporary gallery and the glorious sweep of Margate Main Sands, Margate Old Town is just a short stroll along King, Duke or Market streets.

### *Margate Old Town*

There's always something happening in Margate Old Town. Events include the annual Margate Jazz Festival, which brings world-class performers and a feast of free music to the quarter each September. Look out too for the rolling programme of shows and open-studios staged by the Old Town's resident artists. Yet this modern vibe is always sensitively framed by Margate's rich past, explore that at Margate Museum; a gem of a heritage space where eclectic exhibitions ranged from Turner in Margate and Georgian Christmases, to mods and rockers and beachcombing finds. Discover Margate Old Town – it's just waiting to be explored.

*'I have nothing but praise for all their caregiving. The staff, from cleaners to experienced nurses, was absolutely wonderful.'*

Margaret W, Sister of Resident





*'St. Michael's  
is very warm  
and friendly.  
The perfect place.'*

Shirley W, Daughter of Resident

## LIVING A VARIED LIFE AT ST. MICHAEL'S

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There's so much going on here at St. Michael's, with a hair and nail stylist regularly visiting the home, and other health and beauty services available too that can be arranged to suit your individual needs. We can also arrange a chauffeur-driven car for theatre trips, restaurants or visits out and about.

Our residents all enjoy different things and we always try to cater for everyone. If reading a book, listening to music, or spending quality time with friends and family is important to you, we're here to make sure that it happens. With a wide range of organised activities, including opportunities for fun-filled family singalongs and trips to Margate town or the sea with loved ones, there's always something going on here.

We provide an environment where our residents can lead a fulfilling life and remain as independent as possible, where their capabilities, desires and individuality are respected and encouraged.







## NEVER ALONE, ALWAYS SPECIAL

One of the biggest fears for the elderly is losing their independence when they're considering moving into a care home, that they will become just another number. We don't work like that here at St. Michael's – we know that focusing on individuals is the best way for people to settle in quickly and to help them to enjoy life.

Many care homes follow a very traditional path and have done for years, but we're not like that. We like to push ourselves and always ask ourselves how we can improve our residents' day-to-day lives. Additionally, we encourage all staff to think of new ways to make sure our home keeps on getting better in every regard, so our residents not only receive fantastic care but that they also benefit from companionship, stimulation and great value.

While we're incredibly proud of the home we have built at St. Michael's, with its comfortable rooms, fantastic facilities and attractive furnishings, our delivery of care is always our priority, and we never lose sight of the happiness of each resident. Living at St. Michael's is not just about receiving the required care, but about enjoying the things in life that you have always enjoyed, in beautiful surroundings and with a team of people who are passionate about what they do each day. By aiming for excellence in every area, we strive to make living in a care home a fantastic life experience.

*"A lovely care home, I highly recommend it."*

KJ, Stepdaughter of Resident





*'I feel so lucky to have found  
St. Michael's for my brother.  
He was a lovely chap  
and deserved the best.  
Thank you so much.'*

Cheryl H, Sister of Resident







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